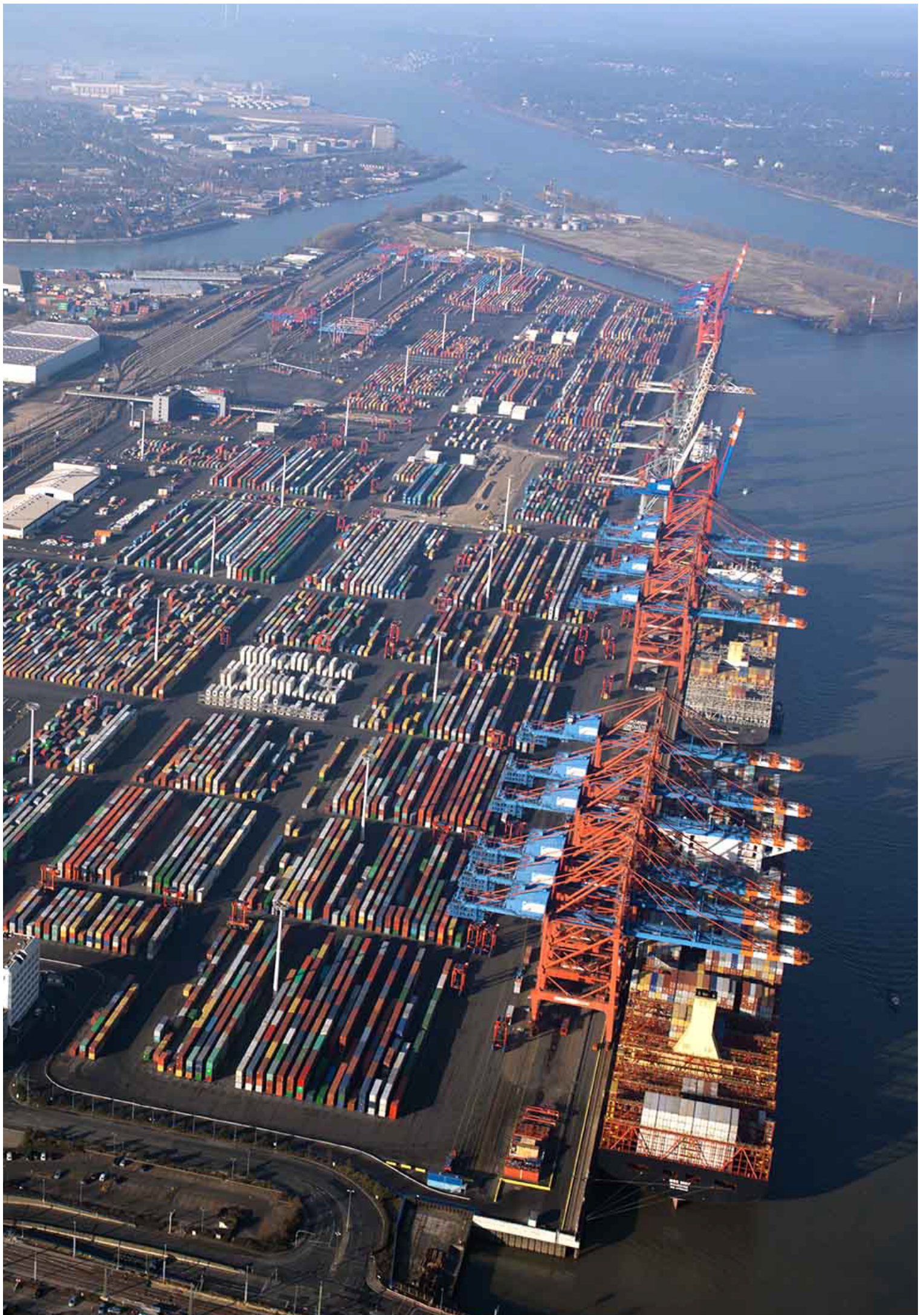




**PORT INFORMATION  
EUROGATE CONTAINER TERMINAL HAMBURG  
PART 1  
NAUTICAL INFORMATION**



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## 1.0 LOCATION

### THE PORT OF HAMBURG IS LOCATED 115 KILOMETRES OR 70 NAUTICAL MILES FROM THE NORTH SEA FOLLOWING THE ELBE RIVER, RIGHT IN THE MIDDLE OF THE GREATER HAMBURG AREA



The Port of Hamburg is located 115 kilometres or 70 nautical miles from the North Sea following the Elbe River, right in the middle of the greater Hamburg area. Its environmental-friendly inland position helps shipping lines and freight forwarders to reduce transport time by truck or rail. The Port of Hamburg – and the EUROGATE Container Terminal Hamburg – is located in the southern part of the city. The North Sea and the Elbe River are tidal waters (see 1.3).

<b>Latitude:</b>	<b>53° 33'N</b>
<b>Longitude:</b>	<b>009° 58'E</b>
<b>Time zone:</b>	<b>UTC + 1 hour / Daylight Saving Time UTC + 2 hours</b>
<b>UNLOC Code:</b>	<b>DEHAM</b>

The approach through the traffic separation zones in the German Bight is controlled by a modern traffic management system. The German territorial waters begin in the so-called “BOX” in the west of the Island of Helgoland. The Elbe, 1,165 km in length, of which 870 km are navigable, is 15 km wide at its mouth. Passing Cuxhaven, Brunsbüttel, Glückstadt and Stade, vessels cross Hamburg’s port boundary at Wedel.



## 1.1 PILOTAGE

### PILOTAGE IS COMPULSORY FOR ALL SEAGOING VESSELS WITH AN OVERALL LENGTH (LOA) OF 90 METRES AND ABOVE, OR AN OVERALL BEAM (BOA) OF 13 METRES AND ABOVE



All vessels that approach the Elbe River have the option to take a pilot on board already at the last port of call or even en route.

#### The Elbe River pilotage is divided into three districts:

- A river pilot comes on board near light buoy “Elbe 1”.
- The first river pilot is replaced by a second river pilot at the pilot station Brunsbüttel (in some cases at Cuxhaven). The Brunsbüttel station is the interchange point for all inbound and outbound vessels to and from the Port of Hamburg. Here, too, pilots are provided for all vessels leaving the Kiel-Canal.
- The harbour pilot boards at Finkenwerder and leaves the vessel as soon as it is berthed at the EUROGATE quay.

The following regulation applies to all vessels up to 120 metres in length and 18 metres in width:

After the first 12 approaches within one year with pilotage, no further pilotage is necessary for the vessel. The same regulation applies to all vessels of more than 120 metres in length and 18 metres in width if 24 approaches are made within one year. It might be necessary to pass an examination.

## THE FOLLOWING VESSELS MUST TAKE A PILOT ON BOARD AT BUOY “E 3” WHEN INBOUND



### TANK VESSELS

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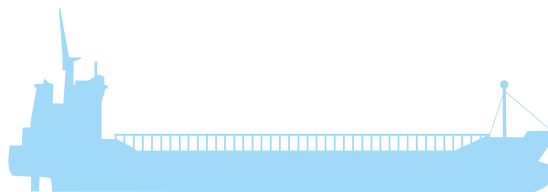
With LOA of 150 metres and above  
or BOA of 23 metres and above.



### BULK VESSELS

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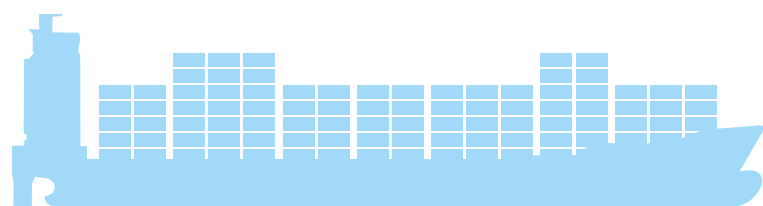
With LOA of 220 metres and above  
or BOA of 32 metres and above.



### ALL OTHER VESSELS

---

With LOA of 350 metres and above  
or BOA of 45 metres and above.



## PILOT ORDERING PROCEDURE ON ARRIVAL/ETA



If a river pilot has not been taken on board at the last port of call, one must be ordered 24 hours before reaching light buoy “Elbe 1” by calling “Brunsbüttel Traffic”.

### The following information has to be transmitted:

- Name of vessel
- Call sign/IMO number/Visit-ID
- Length over all, beam over all, current draught
- Port of destination
- ETA Elbe pilot station or buoy “E 3”
- Extra orders
- Max. river speed

The harbour pilot must be called when passing the pilot station Brunsbüttel at latest.

## PILOT ORDERING PROCEDURE ON DEPARTURE

The pilot has to be ordered no later than four hours prior to sailing.

## 1.2 RADAR SERVICE

---



The approach through the German Bight to the Elbe River is regulated by a modern monitoring system. Each approaching ship has to register with German Bight Traffic when passing light buoy “GW 7”. These vessels will be passed on to “Cuxhaven Traffic” and subsequently to “Brunsbüttel Traffic”.

A so-called traffic separation system (TSS) ensures additional safety in the Elbe River estuary. To avoid collisions, separate lanes are provided for ships travelling in each direction. The vessel traffic system (VTS) monitors and controls ship traffic all the way into the Port of Hamburg.

Both the German Bight and the Elbe River are covered by shore radar stations operating 24 hours a day.

## 1.3 RIVER FAIRWAY

---



The distance from light buoy “Elbe 1” to the Port of Hamburg is about 115 km or 70 nautical miles. The Elbe River has a depth of 16.3 metres at high tide. Ships with a maximum draught of 12.8 metres can enter or clear the port irrespective of tides. Making use of high tides, ships of up to 15.1 metres draught can sail up the Elbe.

The North Sea and the Elbe River are tidal waters. The water level rises for six hours from its lowest level to its highest level. In the following six hours, the water level drops again during ebb tide to the lowest level. The ebb and flow of tides lead to a tidal current with a velocity of about 2.5 knots in Hamburg. Tidal predictions are given by the Bundesamt für Seeschifffahrt und Hydrographie ([www.bsh.de/en/marine\\_data/forecasts/tides](http://www.bsh.de/en/marine_data/forecasts/tides)).

The turning of vessels takes place at the entrance to the “Waltershof” harbour basin (“Parkhafen”). The turning area is 400 metres in size and has a depth of 14.60 metres (reference point: mean low water).



## 1.4 TUGS

---



Around 20 tugboats are available in the Port of Hamburg. Even though today's vessels are very manoeuvrable, the captains still usually ask for assistance from tugboats. It is not mandatory to make use of a tugboat, but in individual cases the harbour master may require it.

Tugboats have extremely powerful motors and a bollard pull of up to 75 tons. In order to be able to manoeuvre in tight spaces, they are equipped with Schottel or Voith-Schneider propulsion systems. Five of the seven tugboat companies in Hamburg belong to the Joint Service of the Tugboat companies of the Port of Hamburg (Arbeitsgemeinschaft der Seeschiffassistenz-Reedereien für den Hafen Hamburg).

## 1.5 MOORING

---



90 employees, 17 mooring tugs and 20 winch trucks are at work, mooring vessels around the clock. Their job is to moor vessels quickly and securely to bollards and piles.

Five mooring companies belong to the consortium Arbeitsgemeinschaft der Hamburger Schiffsbefestiger (ArGe). They provide service throughout the port and thus enable reliable logistical planning and safe transport operations.

## 1.6 ANCHORAGE

---



Anchorage with sufficient turning space is possible at the following locations on the river:

**For all ocean carriers:** Aussenelbe Reede

**For smaller vessels:** Neuwerk Reede/Medem Reede/Neufeld Reede

## 1.7 QUAY

---



**Length of quay:** 2,080 metres

**Draft:** 15.3 metres

**Tidal range at pier:** 3.57 metres

There is no, or only a minimal, tidal current along the berths of the terminal.

**Quay wall:**

The quay wall is a concrete wall with steel constructions carrying fenders. Rubber rolls are placed horizontally (double berths at 20-metre intervals, 4–6 at 30-metre intervals). The quay has no overhang.

Mooring on double bollards at 30-metre intervals (1,000 kN).

Height of quay between 7.25 metres (berth 1) and 7.70 metres (berth 6). Reference point: mean low water.

Height of quay between 3.90 metres (berth 4) and 4.13 metres (berth 6). Reference point: mean high water.

**Obstructions:**

No obstructions on the river, in turning areas or in docking area, no overhead cables or bridges, no tunnels.

## 1.8 USEFUL CONTACTS

---



### **Port of Hamburg**

Hamburg Port Authority  
Harbour Master's Office  
Oberhafenamt  
Baumwall 7  
20459 Hamburg  
Phone: +49 40 42847-2571  
+49 40 42847-3700  
Fax: +49 40 42841 1859

### **Hamburg Port Traffic**

VHF Channel 14  
Channel 74 will be used  
for all following calls.

### **Elbe Pilot Services**

Harbour Pilot Station:  
VHF Channel 9, "Hamburg Pilot"  
Phone: +49 40 7402610

Elbe River Pilots:  
Lotsenbrüderschaft Elbe  
Elbchaussee 330  
22609 Hamburg

Phone: +49 40 824075  
Fax: +49 40 82278175  
E-mail: lbe-hamburg@elbe-pilot.de  
Internet: www.elbelotsen.de

**HVCC Hamburg Vessel  
Coordination Center GmbH**  
Am Vulkanhafen 30  
20457 Hamburg

Lotsenwache Hamburg (outbound):  
Phone: +49 40 820244  
Fax: +49 40 803425  
E-mail: depart.hamburg@elbe-pilot.de

Lotsenwache Brunsbüttel (inbound):  
Phone: +49 4852 87-295  
Fax: +49 4852 87-165  
E-mail: eta.elbe@elbe-pilot.de

**Mooring Services/Tugs**

Bugsier-, Reederei- und Bergungs-  
Gesellschaft mbH & Co. KG  
Johannisbollwerk 10  
20459 Hamburg  
Phone: +49 40 311110  
Fax: +49 40 313693  
E-Mail: info@bugsier.de  
Internet: www.bugsier.de

FAIRPLAY Schleppdampfschiffs-  
Reederei Richard Borchard GmbH  
Bei den Mühren 1  
20457 Hamburg  
Phone: +49 40 374999-0  
Fax: +49 40 374999-49  
E-mail: info@fairplay-towage.com  
Internet: www.fairplay-towage.com

Schleppreederei KOTUG GmbH  
Grosse Elbstrasse 281  
22767 Hamburg  
Phone: +49 40 741188-0  
Fax: +49 40 741188-11  
E-mail: info@kotug.nl  
Internet: www.kotug.nl

NAUTICAL TERMINAL  
COORDINATION (NTC)  
Coordination Ultra-large Vessels  
Phone: +49 40 74001 4333  
Fax: +49 40 308855 4333  
E-mail: ntk@hhla.de  
Internet: www.hvcc-hamburg.de

FEEDER LOGISTICS CENTER (FLC)  
Coordination Barges and Feeder  
Phone: +49 40 74001 4413  
Fax: +49 (40) 74001 4419  
E-mail: feeder@hhla.de  
Internet: www.hvcc-hamburg.de

**Port Security**

Port Facility Security Officer  
(PFSO) EUROGATE  
Phone: +49 40 7405-2573  
Fax: +49 40 7405-2575

**Emergency**

Emergency call, Phone: 110

Fire Brigade, Phone: 112

Ambulance, Phone: 112

Water Police Hamburg  
Phone: +49 40 428665-110

Police Station Hamburg  
Phone: +49 40 428650

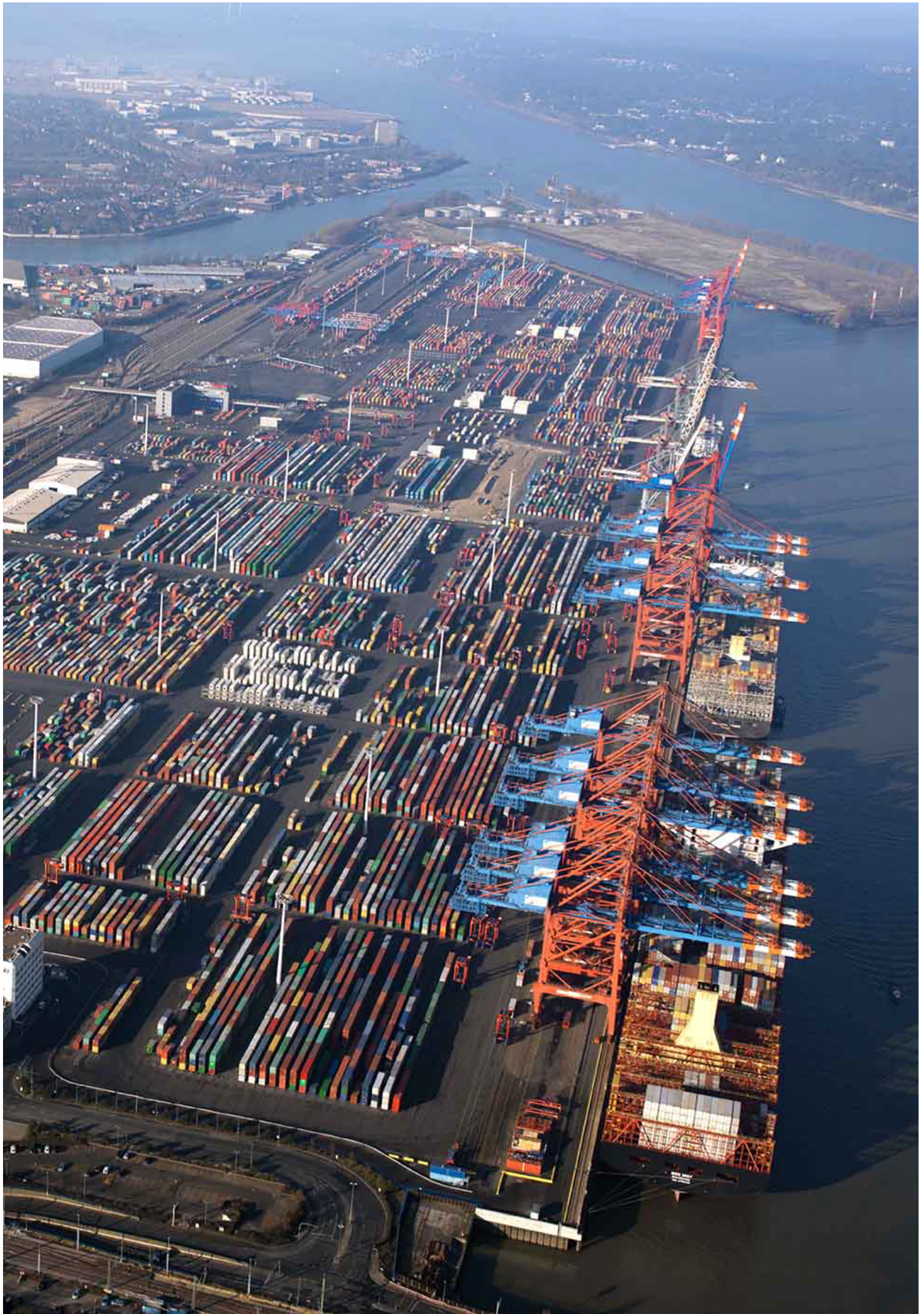
Port Health Authority  
Phone: +49 40 4283750



EUROGATE Container Terminal Hamburg GmbH  
Kurt-Eckelmann-Str. 1  
21129 Hamburg, Germany  
Phone: +49 40 7405-0  
ct-hamburg@eurogate.eu  
www.eurogate.eu



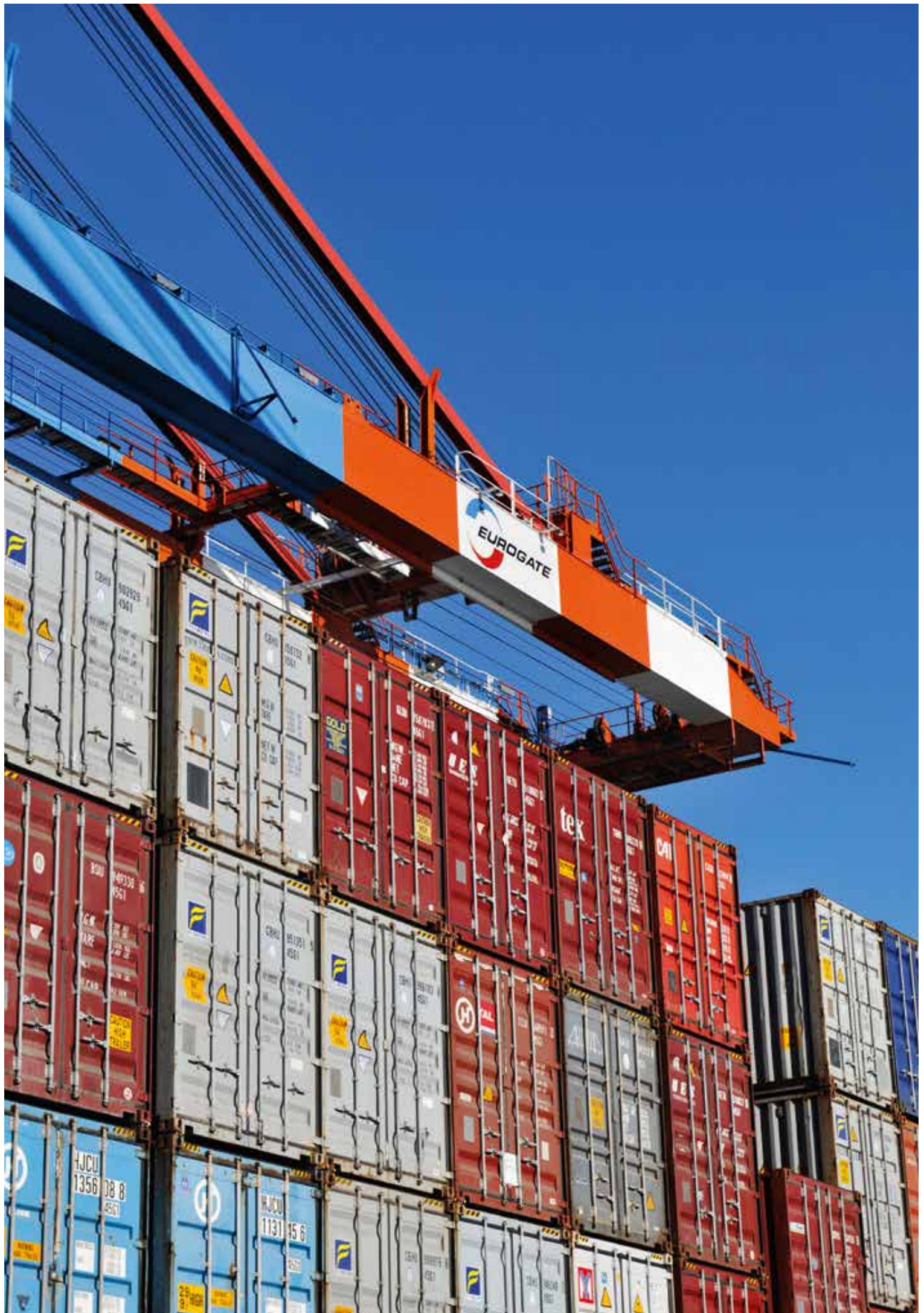
**PORT INFORMATION  
EUROGATE CONTAINER TERMINAL HAMBURG  
PART 2  
CONTAINER TERMINAL  
EQUIPMENT AND CARGO**



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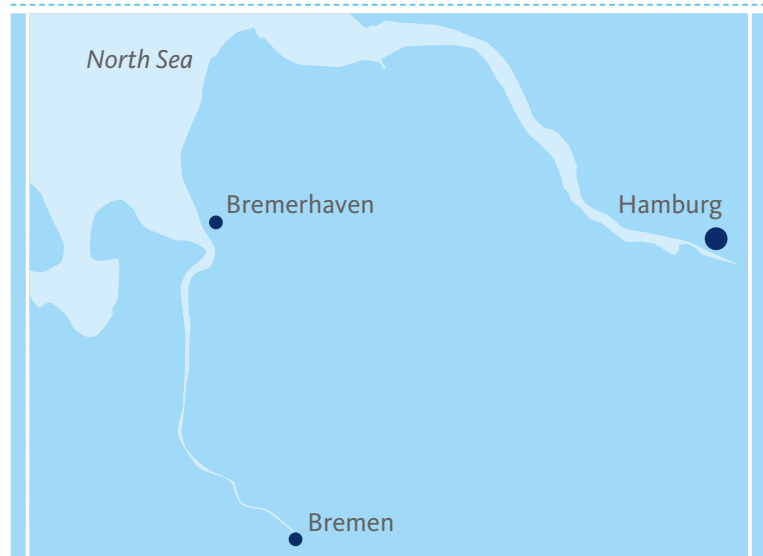
## 2.0 LOCATION

### THE EUROGATE CONTAINER TERMINAL HAMBURG IS LOCATED IN THE SOUTH-WESTERN PART OF THE PORT OF HAMBURG, NEAR THE A7 MOTORWAY, IN THE GREATER HAMBURG AREA



The EUROGATE Container Terminal Hamburg is located in the south-western part of the Port of Hamburg, near the A7 motorway, in the greater Hamburg area. It offers excellent hinterland connections, thanks to the EUROKOMBI railway station directly at the terminal site. The Port of Hamburg is located 115 kilometres or 70 nautical miles from the North Sea following the Elbe River. Its environmental-friendly inland position helps shipping lines and freight forwarders to reduce transport time by truck or rail.

The EUROGATE Container Terminal Hamburg is also an ideal transshipment hub to Scandinavia, Eastern Europe and Russia. The route to St. Petersburg (Russia) leads through the Kiel-Canal. The container terminal is equipped with state-of-the-art container gantries and straddle carriers, and is thus able to offer best productivities even when loading and unloading mega ocean carriers.



## 2.1 TERMINAL FACTS & FIGURES AT A GLANCE

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<b>Quay wall:</b>	2,080 metres
<b>Draft:</b>	15.3 metres
<b>Terminal area:</b>	1,200,000 m <sup>2</sup>
<b>Stacking capacity:</b>	15,500 TEU empty containers (4–5 high stacking) 29,000 TEU straddle carrier area (2 high stacking)
<b>Container gantries:</b>	23 container gantries (incl. 20 post-panamax)
<b>Straddle carriers:</b>	95 x 3 high stacking 66 x 4 high stacking
<b>Other equipment:</b>	2 reach stackers for full container stacking (41–45 tons of capacity)
<b>Power connections for refrigerated containers:</b>	1,100 Voltage: 380 Frequency: 50 hertz

Additional equipment for items other than integral reefer units, such as “clip-ons”, is provided by different companies.

## 2.2 THE PLANNING AND BOOKING PROCESS



Shipping lines have to provide all information regarding the containers to be loaded, discharged, transhipped and/or shifted – including quantity, size, weight, port of discharge, additional information about reefers, IMO cargo, customs clearance reference, OOG containers and/or uncontainerised cargo and further cargo information necessary – **one working day shift before** start of operation (excluding night shifts).

## 2.3 IMO/HAZARDOUS CARGO



EUROGATE handles IMO/hazardous and uncontainerised cargo according to international and local laws.

**The following rules apply at the container terminal and on board all container vessels:**

- **IMDG Code (International Maritime Code for Dangerous Goods) by the International Maritime Organization (IMO)**
- **Verordnung über die Beförderung gefährlicher Güter mit Seeschiffen, Bundesrepublik Deutschland, kurz Gefahrgutverordnung See – GGVS (Regulations on Hazardous Marine Cargo)**
- **Gefahrgut- und Brandschutzverordnung Hafen Hamburg (GGBVOHH)**

Shipping lines shall supply in time all necessary information to EUROGATE, the Port Authority or other regulatory bodies as applicable. If containers with IMO class 7 remain on board, EUROGATE has to be informed about such containers.

Movements of dangerous goods in the Hamburg harbour area have to be registered via EDI by the Gefahrgut-Informationssystem (GEGIS), the Dangerous Goods Information System of the Port of Hamburg ([www.gefahrgut.net](http://www.gefahrgut.net)). GEGIS has been especially developed to meet transport safety requirements.

## 2.4 OOG CONTAINERS

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OOG containers are loaded or discharged by specially equipped container spreaders. There are EUROGATE companies with special expertise in OOG containers, uncontainerised cargo and heavy lift operations (see 2.6 and 2.7).

## 2.5 UNCONTAINERISED CARGO AND HEAVY LIFT OPERATIONS

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Uncontainerised cargo may be loaded or discharged on/off board a container vessel by gantry or by floating crane. Floating cranes must be ordered in advance; early notice is advisable.

### **Loading/Discharging by gantry:**

**Working load (without spreader): 55–95 tons**

**Maximum loading length**

**along ship: 15.50–17.00 metres**

**Maximum loading length**

**athwart ship: 40.00 metres**

**Height of quay above L.W. level: 7.20–7.70 metres**

**Height of quay above H.W. level: 3.63–4.13 metres**

### **Loading/Discharging by floating crane:**

**Floating crane: HHLA IV/HHLA III**

**Capacity: 200 tons/100 tons**

**Maximum hoist**

**above water level: 31.63 metres/45.00 metres**

**Maximum reach from**

**front side of pontoon: 8 metres/14 metres**

A lashing crew is available on board the container vessel for blocking and lashing uncontainerised cargo.

## 2.6 SWOP – SEAWORTHY PACKING

---



SWOP is the expert in seaworthy packing. Whether heavy, breakable or oversized cargo, SWOP packs all kinds of goods in a professional and reliable manner. The staff of SWOP is very professional and particularly well-trained. In Hamburg, SWOP is located directly at the EUROGATE Container Terminal Hamburg, and disposes of an indoor area of 3,440 m<sup>2</sup> and an outdoor area of 15,000 m<sup>2</sup>. But SWOP does not only do seaworthy packing, but also lashing and unlashng of container on board of seagoing vessels.

**Contact:**

SWOP Seaworthy Packing GmbH  
 Kurt-Eckelmann-Strasse 1  
 21129 Hamburg  
 Phone: +49 40 7405-2381  
 Fax: +49 40 7405-2217  
 E-mail: [swop@swop.eu](mailto:swop@swop.eu)  
 Internet: [www.swop.eu](http://www.swop.eu)

## 2.7 CONTAINER MAINTENANCE AND REPAIR FACILITIES

---



Container repairs and maintenance must be performed outside the terminal area.

An expert for container maintenance and repair is the EUROGATE company, REMAIN Container-Depot and Repair. REMAIN is located in the seaports of Bremen, Bremerhaven and Hamburg. Its core business is that of handling, repairing and servicing containers, and providing storage for empty containers. A range of specialists is there to ensure that damaged or dirty containers are quickly ready for service again. In Hamburg, REMAIN operates an empty-container depot at Dradenauer Hauptdeich, with 200,000 m<sup>2</sup> of operating space. Alongside its core business, REMAIN buys and sells containers, supplying new and used sea containers.

**Contact:**

REMAIN GmbH Container-Depot and Repair  
 Dradenauer Deichweg 1  
 21129 Hamburg  
 Phone: +49 40 7405-2600  
 E-Mail: [kundendienst@remain.de](mailto:kundendienst@remain.de)  
 Internet: [www.remain.de](http://www.remain.de)

**EUROKOMBI**



## 2.8 RAILWAY STATION: EUROKOMBI TERMINAL

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The EUROKOMBI Terminal railway station is located directly at the container terminal site. It disposes of 11 handling tracks, each 720 metres in length, with eight cranes. Along with containers, it is also possible to handle swap bodies and trailers.

**Contact:**

EUROKOMBI Terminal GmbH  
Köhlfleetdamm 5  
21129 Hamburg  
Phone: +49 40 7405-1905  
E-mail: [thorsten.reese@eurokombi.de](mailto:thorsten.reese@eurokombi.de)

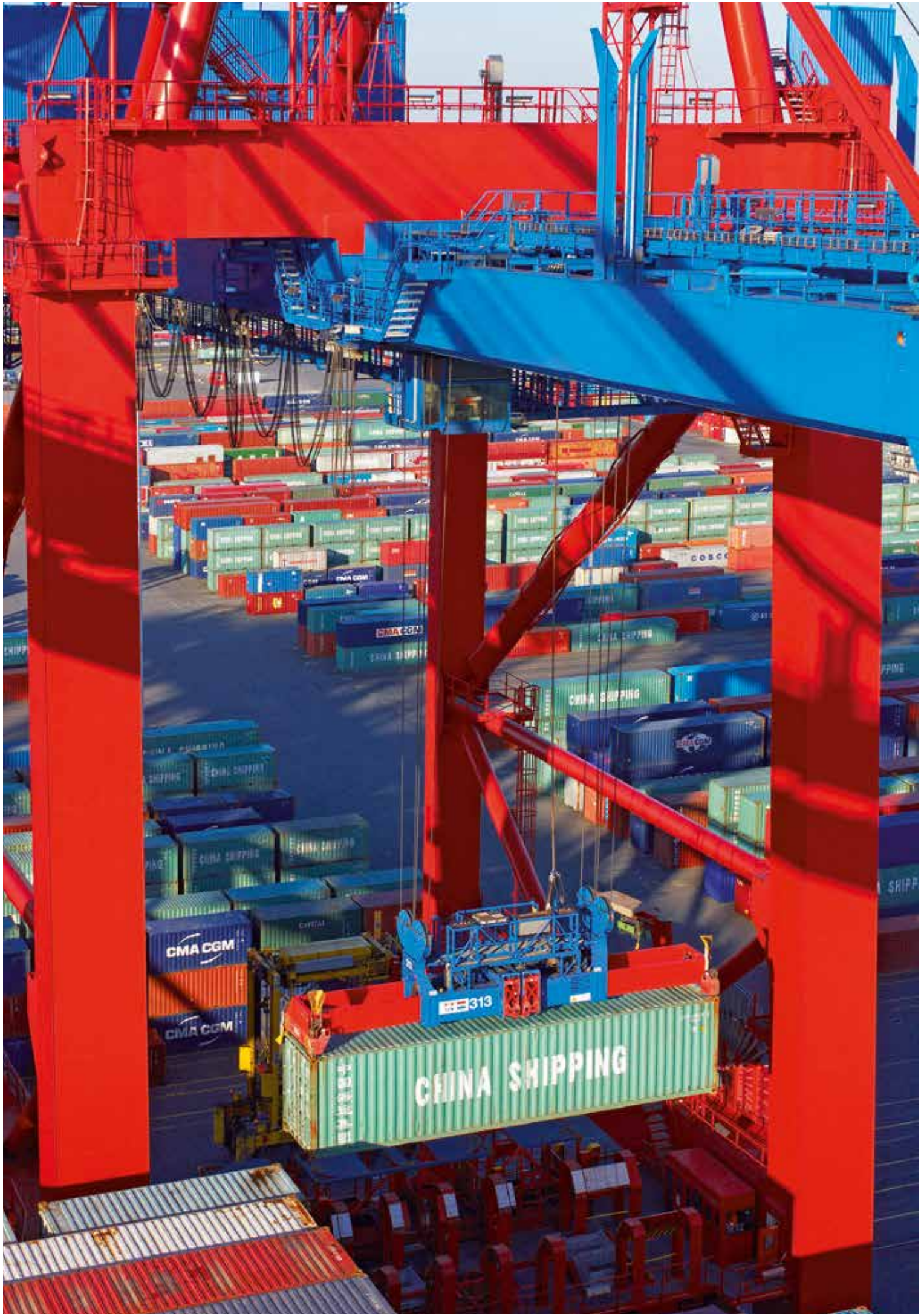


EUROGATE Container Terminal Hamburg GmbH  
Kurt-Eckelmann-Str. 1  
21129 Hamburg, Germany  
Phone: +49 40 7405-0  
ct-hamburg@eurogate.eu  
www.eurogate.eu





**PORT INFORMATION  
EUROGATE CONTAINER TERMINAL HAMBURG  
PART 3  
CONTAINER TERMINAL  
SERVICES AND SECURITY**



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### 3.0 GENERAL INFORMATION

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## **THE EUROGATE CONTAINER TERMINAL HAMBURG OPERATES 24 HOURS A DAY, 7 DAYS A WEEK**



The EUROGATE Container Terminal Hamburg operates 24 hours a day, 7 days a week. The same applies for all authorities. The terminal area is subject to the regulations imposed by the ISPS Code (International Ship and Port Facility Security Code). Therefore, walking, cycling and driving at the container terminal without permission is strictly forbidden. External persons, e.g. drivers forwarding goods or spare parts to container vessels, must request special permission when entering the terminal area. The EUROGATE Container Terminal Hamburg is a certified Authorised Economic Operator.

### 3.1 WORKING HOURS

---



The container terminal operates 24 hours a day, 7 days a week.

#### The working hours are:

<b>Monday to Friday:</b>	Shift I	7 a.m. – 3 p.m.
	Shift II	3 p.m. – 11 p.m.
	Shift III	11 p.m. – 7 a.m.

<b>Saturday/Sunday and national holidays:</b>	Shifts I & II	7 a.m. – 6 p.m.
	Shifts III & IV	7 p.m. – 6 a.m.

#### Ordering of gangs by the terminal operator:

**Monday to Thursday until 10 a.m.:**  
Ordering of gangs for shift III on the same day and for shifts I and II of the following day.

**Saturday until 10 a.m.:**  
Ordering of gangs for shift III on the same day, all shifts for Sunday and shifts I and II on Monday.

#### Receiving/Delivery of containers by truck:

During weekdays, the EUROGATE Interchange enables container receiving and delivery 24 hours a day. Trucks can deliver and pick up containers at any time between Monday 6 a.m. and Saturday 12.30 p.m. On Sundays, it is closed.

### 3.2 NATIONAL HOLIDAYS



**On the following national holidays, the container terminal remains closed or operates as on Sundays.**

Neujahr – New Year’s Day (1 Jan.)	No work
Karfreitag – Good Friday	Work as on Sundays
Ostersonntag – Easter Sunday	No work
Ostermontag – Easter Monday	Work as on Sundays
Maifeiertag – Labour Day (1 May)	No work
Himmelfahrt – Ascension Day	Work as on Sundays
Pfingstsonntag – Whit Sunday	No work
Pfingstmontag – Whit Monday	Work as on Sundays
Tag d. dt. Einheit – Day of German Unity (3 Oct.)	Work as on Sundays
Reformation Day (Tuesday 31 Oct.)	Working hours on voluntary basis, gate is closed
1. Weihnachtsfeiertag – Christmas Day (25 Dec.)	No work
2. Weihnachtsfeiertag – Boxing Day (26 Dec.)	Work as on Sundays

Regular work stops at 12:30 midday on days prior to national holidays with no work. Overtime is allowed for finishing work.

### 3.3 BUS SHUTTLE SERVICE AT THE TERMINAL



There is bus shuttle service free of charge, starting from the main building. Visitors must register at the Port Security office. This shuttle service can be ordered 24 hours a day by phone via internal extension -2701, or when calling from outside, phone +49 40 7405-2701. The bus will pick up passengers at the Port Security office or at the gangway of the container vessel.





### 3.4 SUPPLIES AND DISPOSAL

---



#### **Bunkering facilities**

Fuel oil is supplied from barge at a rate of 400 tons per hour. If due notice is given before arrival, an output of up to 2,000 tons per hour is possible. Auxiliary pump service is on request. Slop disposal is according to the pump performance of the vessel. The disposal of up to 20 tons is free of charge if finished within 1.5 hours.

#### **Fresh water**

Fresh water can be ordered by barge.

#### **Waste and garbage disposal**

The waste and garbage disposal is carried out by trucks. Vessels must order waste containers via their agent, stating the total amount needed. The disposal of household garbage is compulsory.

### 3.5 PORT HEALTH AUTHORITY AND IMMIGRATION

---



The master is required to complete and sign the Maritime Declaration of Health, supplied to him by the pilot, also available at [www.port-health.org](http://www.port-health.org). He must present them to the water police on arrival in Hamburg to gain the clearance. In case any of the health questions of the Maritime Declaration on Health are answered with "yes", the Port Health Authority should be notified in advance on phone +49 40 428894-504 or +49 173 2322871.

#### **Contact:**

Hamburg Port Health Center  
Seewartenstrasse 10, Haus 1  
20459 Hamburg  
Phone: +49 40 428894-0  
Fax: +49 40 428894-511

In the Port of Hamburg, border control is carried out by the water police. According to the law on port security and the German weapon act, certain data (crew list, passenger list, ports-of-call list, weapon list) are required 24 hours prior to the arrival of the vessel.

### 3.6 CONTAINER TERMINAL INFORMATION ON SECURITY

---



The EUROGATE Container Terminal Hamburg operates in compliance with the ISPS Code security regulations. All terminal access points are controlled by a video monitoring system and motion detectors. The ISPS area is fenced and equipped with an electronic access system with turnstiles.

EUROGATE staff use ID cards for personal identification. These ID cards display the company logo, the holder's name and his or her picture. EUROGATE staff are controlled by an electronic access system. That means all EUROGATE staff members who present their ID cards when going on board a container vessel have already passed security inspections when entering the terminal area. Our staff members always wear their personal safety gear: safety helmet, safety jacket and safety shoes.

The person in charge of all security-related questions is the Port Facility Security Officer (PFSO). He is available 24 hours, 7 days a week. Ship Security Officers (SSO) or their assistants are obliged to be available around the clock during harbour berthing time in Hamburg. Therefore, shipping lines are required to submit the SSO's communication data during berthing time to the terminal representative.

**Port Facility Security Officer**  
**Phone: +49 40 7405-2700**  
**Internal extension -2700**

#### **INSTRUCTIONS FOR SHIP CREW MEMBERS, VISITORS, SHIP SUPPLIERS OR OTHER THIRD PERSONS**

At **security level 1**, the following rules apply to all ship crew members, visitors, ship suppliers or other third persons:

1. Trespassing in the terminal is strictly prohibited. All persons wishing to have access must report to the port security office before entering the terminal area. It is not permitted to walk or cycle in the terminal area for safety reasons. The terminal area is accessed only by car, or by the terminal's bus shuttle service (see chapter 3.3).
2. Admission to the terminal area is restricted to the way to/from the container vessel to/from the port security gate or the seamen's mission. Trespassing on the premises or entering buildings is not permitted.
3. The bus shuttle service will take visitors to the ship's gangway. It is the responsibility of the SSO to grant the permit for third persons to go on board the vessel. In the event that the permit is not granted by the SSO, the bus shuttle service will take the visitors back to the security gate.

**Bus shuttle service**  
**Phone: +49 40 7405-2701**  
**Internal extension -2701**

4. Ship suppliers or other visitors entering the terminal area with their own car, having a one-day permit only, will be escorted to the berth by a safety car.
5. The terminal is permanently monitored. Within the ISPS certified terminal area, EUROGATE's security staff are entitled to control the identity of people and/or to stop vehicles for security inspections.

At **security level 2**, the following measures are mandatory and will be added to the above standing rules:

6. The ship crew members have to carry their seamen's registration books or shore passes with them. At security level 2, the permit to transfer from/to the container vessel to/from the security gate or seamen's mission is only granted on identification through the seamen's registration book or shore pass.
7. Visitors are asked for personal identification by the bus driver, when riding to/from the container vessel to/from the security gate. There are no exceptions to the rules. Visitors are obliged to carry their IDs with them.
8. The SSO must inform the PFSO whether the SSO will carry out the inspection of ship suppliers in front of the vessel or outside the terminal area.

#### **Using your ship's own crane?**

If using the ship's own crane for storage or repair reasons, the operations centre must be notified of this operation at least one shift ahead of time (phone +49 40 7405 2312). In such cases, EUROGATE will call a supervisor to control the operation in order to prevent accidents with the container gantry cranes at the terminal site.

Operations with the ship's own cranes are only permitted after the terminal operations centre has granted permission by phone.

#### **Problems with stowage?**

- The EUROGATE ship planner hands over the final data file to you the first time he comes on board. If there have been no additional changes in stowage, you will not receive a new file after operation is completed. If there have been changes, you will receive a new, final file prior to departure.
- In the event of damaged reefers, please contact your shipping agent directly, since EUROGATE is not allowed to repair your reefers on board.
- For enquiries concerning stowage, please call the ship planning department.
- For enquiries concerning the departure time, please call the operations centre.

**Taking pictures or filming is strictly prohibited on the terminal site!**



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**PORT INFORMATION  
EUROGATE CONTAINER TERMINAL HAMBURG  
PART 4  
CONTACTS**

Dennis Lub

EUROGA



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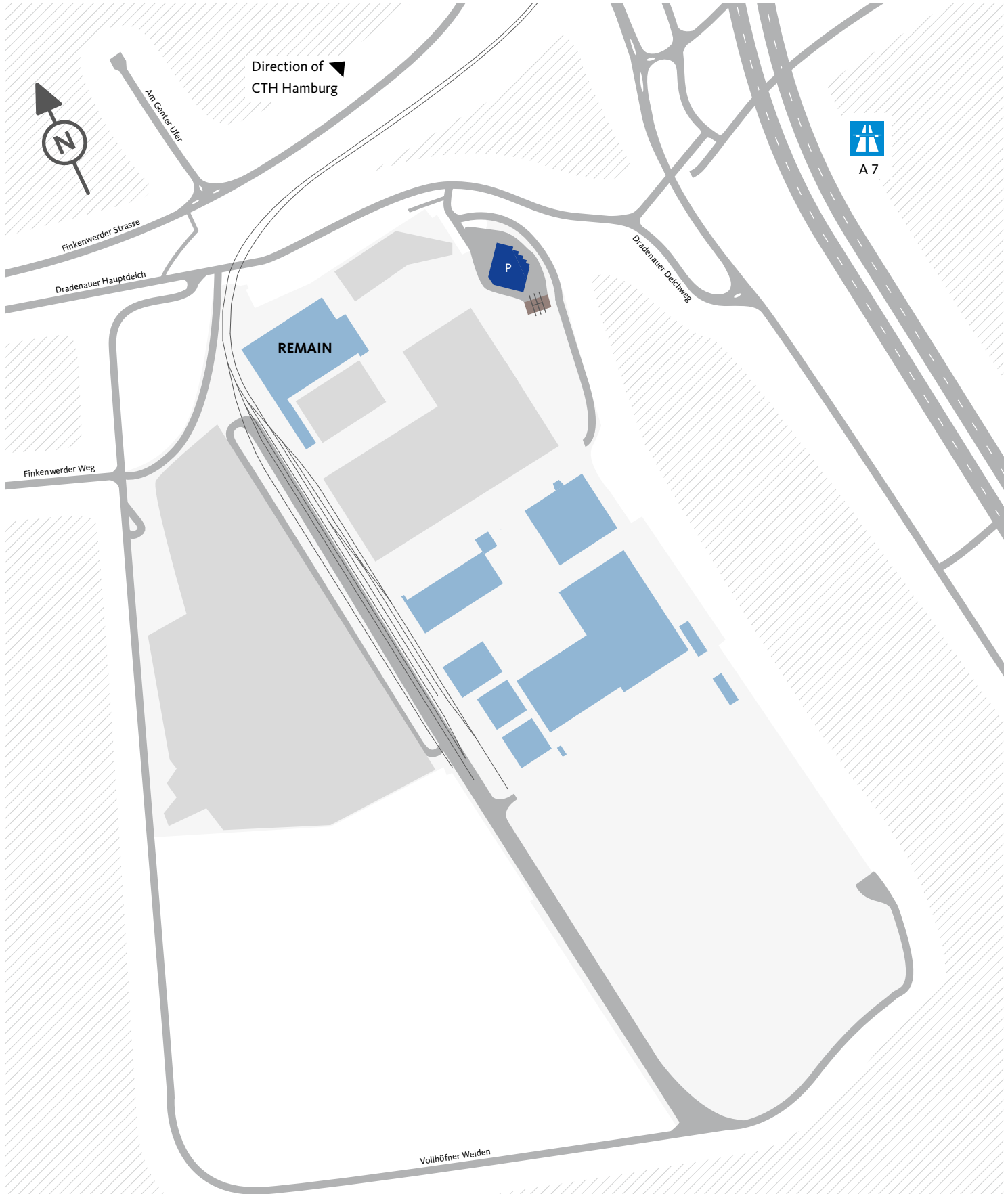
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Direction of  
CTH Hamburg

A 7

REMAIN

P

Vollhöfner Weiden



500 met res

- Container storage areas
- Buildings
- Parking areas
- Checking areas



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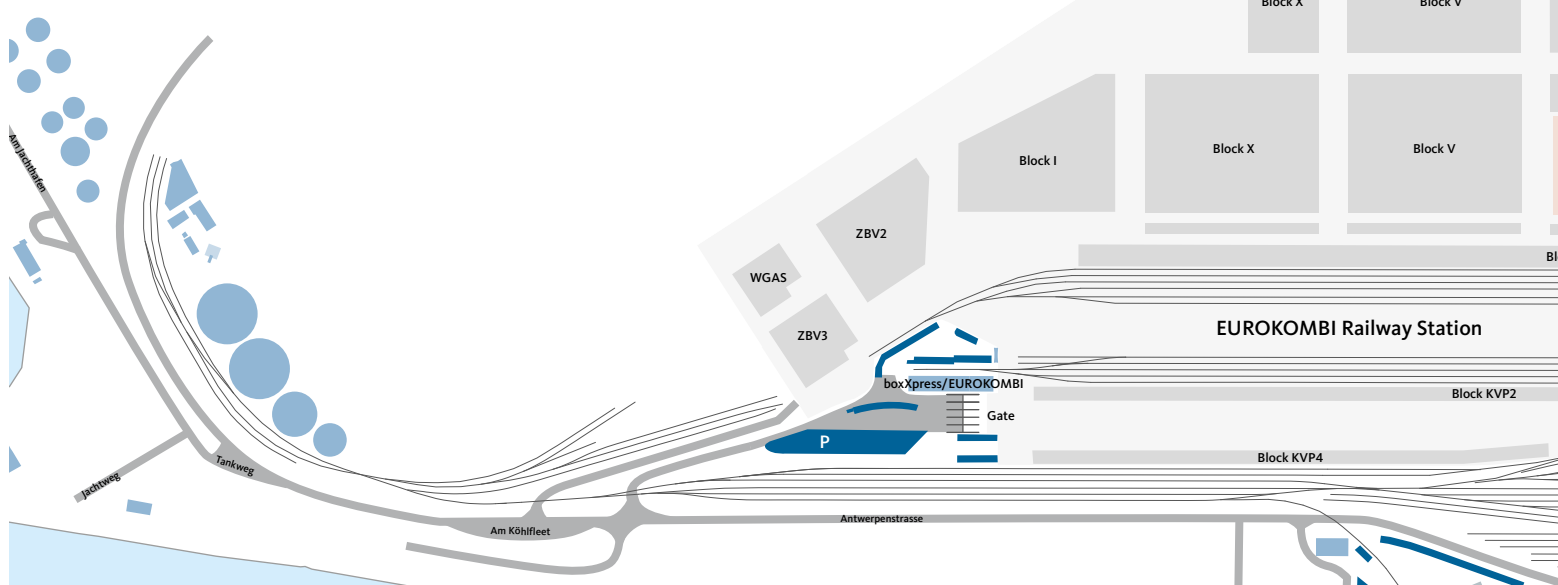


**PORT INFORMATION  
EUROGATE CONTAINER TERMINAL HAMBURG  
PART 5  
TERMINAL PLAN**



ELBE

### Westward Extension Area (Starting 2023)



Köhlfleet

EUROKOMBI Railway Station

Block KVP2

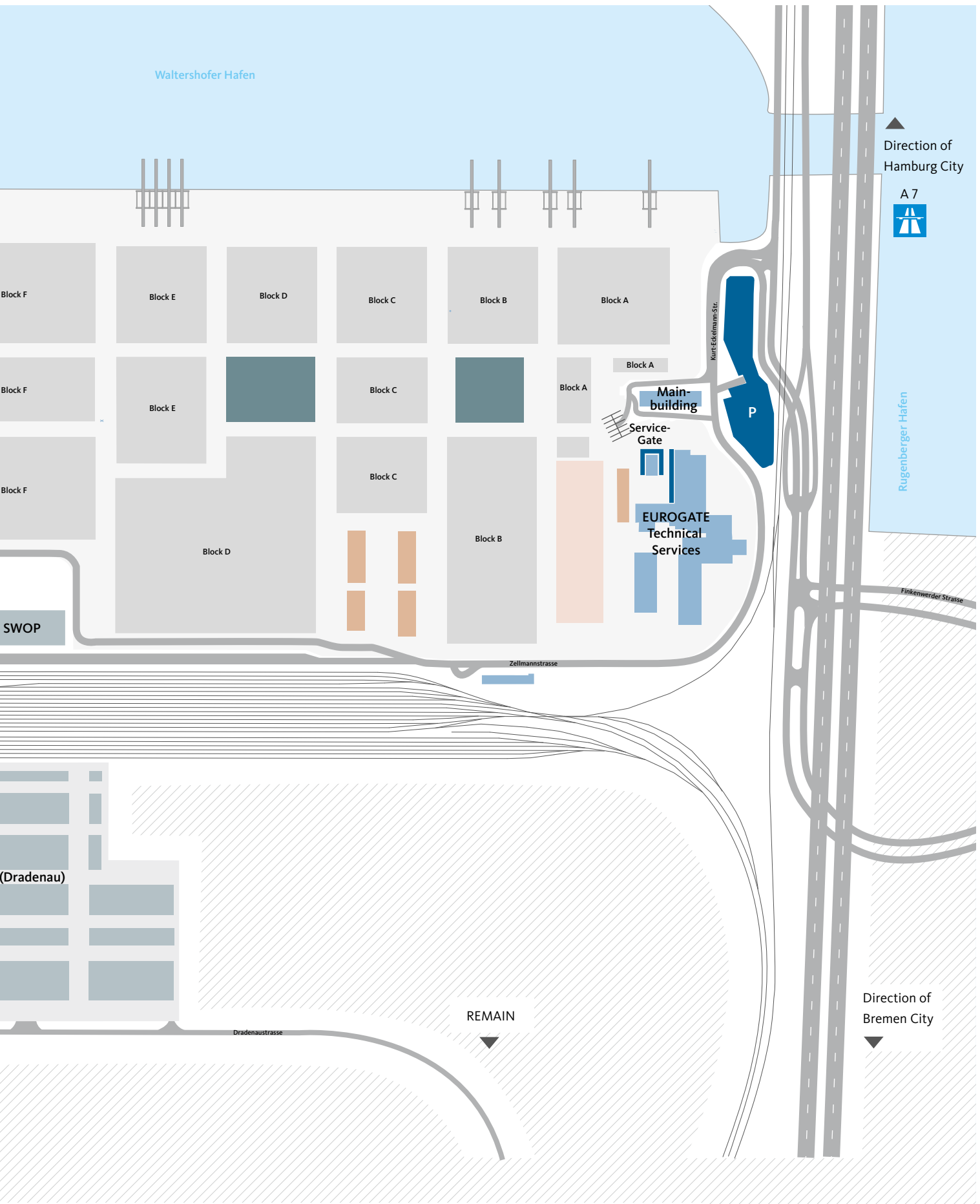
Block KVP4

SWOP



500 metres





- EUROGATE container storage areas
- Buildings on the terminal site
- Reefer points
- Block storage

- Parking areas
- Checking areas
- Chassis areas
- Straddle carrier locations